Mathew Miiller

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PROFILE

Fintech product owner who turns complex financial operations into shipped products. Owns Toku's TGA platform from client discovery and PRDs through release, and has shipped custody, card, and tax-compliance products, including an 83(b)/431 election product that enabled elections on $200M+ in grants. Brings a finance operations background from Shareworks by Morgan Stanley and Global Shares (JP Morgan). BComm in Finance.

PROFESSIONAL EXPERIENCE

Product Owner, TGA Platform (Senior Grant Manager) Remote
Toku Nov 2024 – Present

- Authored the PRD for release automation, defined requirements and UI/UX specs with engineering, and sequenced delivery as infrastructure first, automation second, and user-facing refinement last.
- Ran the full product cycle for 50+ enterprise clients on the TGA platform: demoed it to prospects, scoped the solution each one needed, then built, implemented, and ran custom setups, from custody integrations to payroll workflows and vesting structures.
- Built a capability matrix across 46 workflow combinations, prioritized automation by operational leverage, and delivered custody integrations that eliminated the need to backfill an ops role.
- Designed the grant record-keeping system that replaced client spreadsheets with a single source of truth, tracking every grant from issuance through vesting to distribution.
- Led custody integrations across Anchorage, Fireblocks, Gnosis Safe, Squads, and Glif from scoping to production. Defined requirements, configured API connections, and validated every live payment path before launch.
- Took the Rain card integration from prototype to live, letting Toku wallet users spend directly from their crypto holdings via a linked card.
- Drove remediation after an HRIS migration locked ~1,100 users out. Traced the root cause with engineering, chose verified per-user resets over a blanket reset that would have broken working 2FA, and planned communications to affected users.
- Built an agentic engineering pipeline that auto-triages reported bugs, patches them with AI agents, and runs each fix past an AI judge agent before engineer review. Handles 15 tickets per day.

Senior Token Payment Specialist Remote
Toku Nov 2023 – Nov 2024

- Shipped a compliant 83(b)/431 election product for token-based compensation, removing a major tax and regulatory blocker for customers globally and enabling $200M+ in nominal grants to be elected.
- Built a custom staking module that let recipients stake unvested tokens for rewards, submitting delegations via Safe and auto-managing a buffer to guarantee uninterrupted vesting payouts.
- Authored the client onboarding SOPs and playbooks, from data load and QA through first release, and trained 8 new hires on them, growing a single implementation role into a dedicated function.

Token Payment Specialist Remote
Toku Jan 2023 – Nov 2023

- Owned client discovery for enterprise accounts through weekly working sessions, diagnosing pain points in complex compensation workflows and translating them into requirements for engineering.
- Recruited and mentored 5 analysts, setting the standards for accountability and quality across operations.

Team Lead, Equity Plan Management Calgary, AB
Global Shares, a JP Morgan Company Sep 2021 – Dec 2022

- Managed global equity plans and processed $30M+ in stock transactions, ensuring compliance across multiple jurisdictions.
- Trained and scaled a team of 8 analysts after the acquisition, improving workflows during rapid expansion.

Associate Calgary, AB

Shareworks by Morgan Stanley Aug 2019 – Sep 2021

- Helped build a micro-ACH account-verification process for Shareworks' online payments product, confirming employee bank accounts with small test deposits before enabling real disbursements.
- Reconciled daily cash disbursements up to $250M, ensuring accurate settlement of $15B+ in annual equity plan transactions.

EDUCATION

Bachelor of Commerce, Haskayne School of Business, University of Calgary Sep 2016 – Jun 2019

Canadian Securities Course, CSI Jul 2019

Canadian Investment Regulatory Exam (CIRE), Passed, CIRO Nov 2026

ADDITIONAL INFORMATION

- **Skills:** 83(b)/431 elections, grant lifecycle administration, Anchorage, Fireblocks, multi-signature wallets, smart contracts, API integrations, SQL, staging and integration testing, Python, Claude Code, Codex, AI-assisted discovery and design, multi-agent orchestration, Jira, Notion, AML/KYC, On-chain analytics (Arkham Intelligence), roadmap planning, stakeholder management, requirements gathering, cross-functional leadership, ACH / bank account verification, Fiat-crypto on/off-ramp orchestration